



1555 S. CUCAMONGA AVE. ONTARIO, CA. 91761 PH: 909-923-0430 FAX: 909-923-2583

### AMREP INC. WARRANTY REQUEST PROCEDURE

ALL REQUESTS MUST BE APPROVED PRIOR TO ANY WORK PERFORMED ON AMREP INC. EQUIPMENT

RECEIVED BY: \_\_\_\_\_

WARRANTY CLAIM#: \_\_\_\_\_

**1. CONTACT AMREP INC. PARTS & SERVICE DEPARTMENT**

- A) ADRIENNE BERRYMAN (PRIMARY CONTACT)
- B) JESSICA ARSENEAULT (SECONDARY CONTACT)

909-923-0430 EXT. 120  
 909-923-0430 EXT. 113

**2. CLAIM INFORMATION**

- A) COMPANY NAME: \_\_\_\_\_
- B) ADDRESS: \_\_\_\_\_
- C) CONTACT NAME: \_\_\_\_\_
- D) PHONE NUMBER: \_\_\_\_\_

**3. VEHICLE INFORMATION**

- A) CHASSIS MODEL & VIN: \_\_\_\_\_
- B) BODY MODEL & SERIAL#: \_\_\_\_\_

**4. PART FOR WARRANTY**

REPAIR ONLY                       SEND REPLACEMENT                       SEND SERVICE TECHNICIAN

- A) PART DESCRIPTION AND SERIAL#: \_\_\_\_\_ INV# \_\_\_\_\_ (IF APPLICABLE)

**5. COMPLAINT INFORMATION (PLEASE BE AS DETAILED AS POSSIBLE)**

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**6. CUSTOMER SIGNATURE: \_\_\_\_\_**

ALL REQUESTED WILL BE EVALUATED AND DETERMINED FOR WARRANTY. ALL WARRANTY WILL BE LIMITED TO AMREP INC. WARRANTY POLICY. FOR FURTHER INFORMATION ON AMREP INC. WARRANTY POLICY PLEASE REFER TO CERTIFICATE PROVIDED WITH YOUR UNIT.

**FOR AMREP INC. USE ONLY**

WARRANTY APPROVED \_\_\_\_\_ DENIED \_\_\_\_\_

REASON DENIED: \_\_\_\_\_

QTY OF LABOR HOURS APPROVED FOR WARRANTY: \_\_\_\_\_

PARTS APPROVED FOR WARRANTY: \_\_\_\_\_

WARRANTY APPROVED BY: \_\_\_\_\_ APPROVAL DATE: \_\_\_\_\_